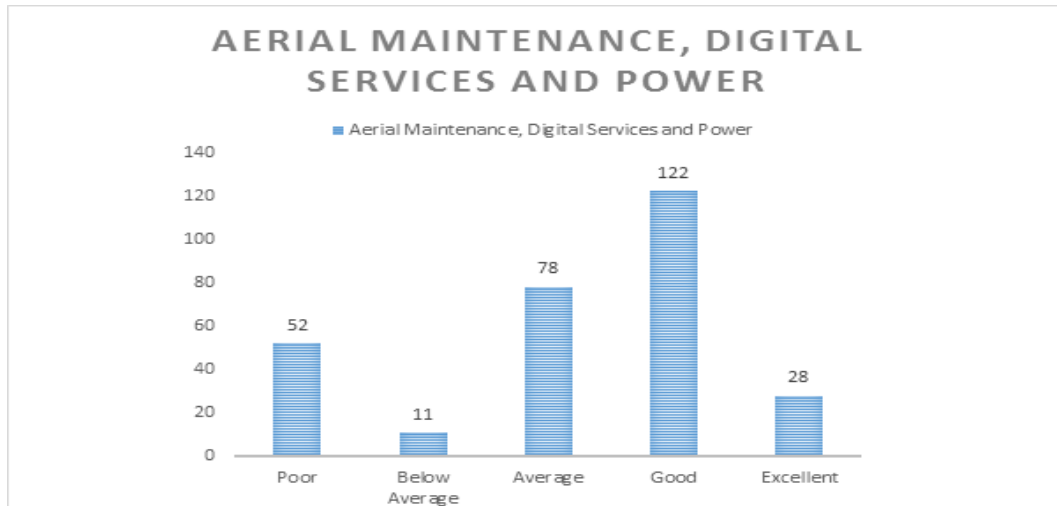
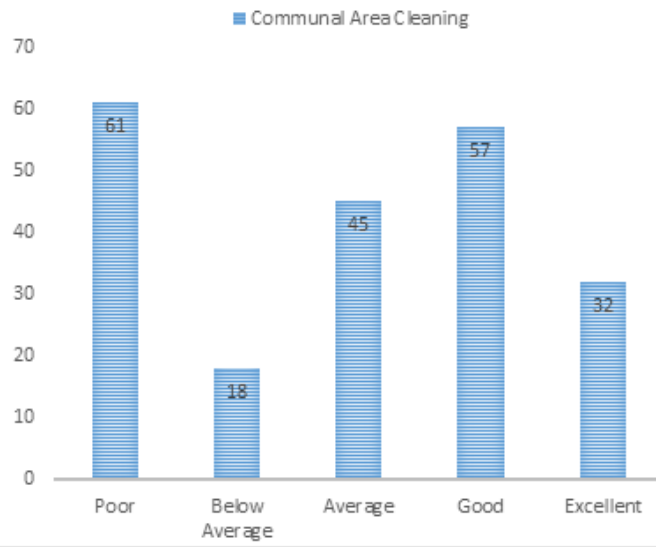


Appendix 1 : Summary of results

Q: What do you think about the quality of the services you are currently receiving?



COMMUNAL AREA CLEANING



WINDOW CLEANING

